

These terms and conditions apply to the Charterhouse Medical Loyalty Scheme for Locum Doctors and Allied Health professionals.

1. Changes to our loyalty program

1.1, Charterhouse Medical (CHM) reserves the right to make changes to our loyalty program as necessary and as per clause 1.2 will inform you accordingly.

1.2 We will always inform you more than 30 days in advance prior to any changes being made to the scheme.

1.3 Without limiting this clause in any way, Members will be taken to have received the notice referred to in clause 1.2 via e-mail

2. Suspension or termination of your account

2.1 CHM reserves the right to terminate or suspend your membership to the loyalty program. Any points earned as per clause 5 will be transferred to your nominated frequent flyer provider on termination

3. Membership

3.1. Membership of our loyalty program is available to any locum doctor, allied health professional or temporary worker of CHM

3.2 All information requested in order to join our loyalty program must be provided in order to earn points

3.3 You are only able to have loyalty account per person

5.9 Members may, at any time, cancel their Membership by providing written notice to us.

4. Your obligations

4.1 Members must hold a current membership to a relevant frequent flyer account in order to receive points

4.2 Members must be fully registered and credentialed in order to be able to undertake work in our clients to earn points.

5. Earning Points

5.1 Points are earned for timesheets / invoices submitted, referrals or permanent placements

5.2 Points are awarded as per the award tables published on www.lovetolocum.com.au

5.3 Only one timesheet/ invoice submission per week will be considered

5.4 Invoices or timesheets with multiple weeks in a single submission will be counted as the number of weeks for submission purposes

5.5 Referrals must not be known to Charterhouse Medical or have been contacted by us within the prior 12 months

5.7 The earnings tables and ways to earn points for the scheme will be published on www.lovetolocum.com.au and can be revised at any time.

5.9 Redemption is via third parties and CHM does not guarantee any availability of our partners routes, services or redemption.

5.10 Increased point earning opportunities as detailed in earnings tables are only available for 12 months following reaching that status. Maintaining status requires you to submit the required level of timesheets within the following 12 month period

5.11 You must be a Qantas Frequent Flyer member to earn Qantas Points. A joining fee may apply. Membership and points are subject to the Qantas Frequent Flyer Program [Terms and Conditions](#).

6. Using your Frequent Flyer points (CHM Loyalty Points)

6.1 Reward availability is available as per the frequent flyer scheme providers terms and conditions.

6.2 Rewards may be subject to personal income or other tax assessment. You should seek advice from an accountant or a taxation professional. CHM takes no liability for taxes payable from it's loyalty scheme by the member

7. Privacy

7.1 We take the privacy of your details seriously. Full details of our privacy policy can be found here <https://www.charterhousemedical.com/privacy-policy>

Earnings Table for Qantas Frequent Flyer points as of December 1st 2019

Timesheet/ invoice submission

Number of Timesheets/ invoices submitted	Points awarded
0-10	400 Points per timesheet / invoice
11-20	600 Points per timesheet / invoice
21+	800 points per timesheet / invoice

Once you're in the tier above base level, you stay there for 12 months. To maintain your level, you must submit the required number of timesheets in the following 12 month period

* Only one timesheet/ invoice can be submitted per week. Where multiple timesheets or invoices are submitted then the number of timesheet / invoice periods will be counted. Timesheets and invoices are based on a weekly cycle

(Every concurrent 7 day block is counted as a week for calculation purposes)

Plus now earn more for your referrals!

- Every Locum referral we place **12,500 points**
- Permanent Placement via us - **17,500 points**